

SIMPLEKEY WEB

ACCESS CONTROL & FOB MANAGEMENT
SUBSCRIPTION SERVICES



INDUSTRY LEADING ACCESS CONTROL & FOB
MANAGEMENT SOLUTION, ADMINISTERED
VIA THE CLOUD, COMPLEMENTED WITH
UNRIVALLED SUPPORT SERVICES



CAME  KMS

SIMPLEKEY WEB: CLOUD ACCESS CONTROL

SimpleKey Web is the **industry leading cloud-based access control solution** within the UK.

At the point of installation a SimpleKey Web solution incorporates a 2-year hosting contract which exposes users to the considerable features and support services CAME KMS offers.

The advantages of SimpleKey Web for you, and your residents, are limitless.

TWO GREAT WAYS TO MANAGE YOUR ACCESS CONTROL



SIMPLEKEY WEB
(4G SIM)

MOST POPULAR

SIMPLEKEY 4G DATA SIM CONNECTIVITY

Our unlimited 4G data SIM operates as the communication gateway for the SimpleKey Web system. Designed specifically for locations without a local network connection, and allowing you to connect without having to adapt any existing cabling. An affordable annual subscription is required.



SIMPLEKEY WEB
(ETHERNET)

SIMPLEKEY BROADBAND CONNECTIVITY

Save up to 30% on your ongoing costs and take advantage of superior connectivity speeds. If your housing stock already has broadband, simply latch onto your network and utilise your local internet connection to connect to the SimpleKey Web solution.



PLACING YOU & YOUR RESIDENTS AT THE FOREFRONT OF EVERYTHING WE DO



SIMPLEKEY WEB: OUTSTANDING SERVICE

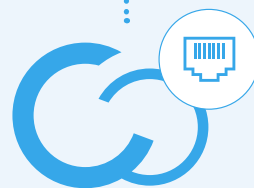
TWO CONNECTIVITY OPTIONS

We provide an unlimited 4G data SIM to ensure a simple connection to our robust SimpleKey Web cloud solution. If you have broadband you can save money by plugging directly into that instead.

SIMPLEKEY WEB 4G



SIMPLEKEY WEB ETHERNET



FREE STOCK SURVEYS

Your business account manager will be at your disposal for assistance with system usage and help you fully optimise the impressive feature set thanks to our free stock surveys. Adding system upgrades could not be easier.



ASSISTANCE WHENEVER YOU NEED IT

CUSTOMER HELP LINE

Telephone support teams are primarily responsible for assisting system operators with day-to-day tasks such as fob management and digital noticeboard customisation. See page 10 for further information on how our customer support team can provide you with assistance.

IMMEDIATE RESPONSE SUPPORT

Our dedicated technical support team is on hand to resolve any immediate action enquires that are time sensitive throughout your installation process. See page 9 for further information regarding the support they can offer.

SIMPLEKEY WEB: UNRIVALLED FEATURE SET

NO SOFTWARE REQUIRED

SimpleKey Web's comprehensive capabilities are managed through your Internet browser, allowing you to manage sites from any location.



MANAGED ENGINEER ACCESS

Your maintenance company can grant access to specific doors and building locations, optimising convenience for engineers whilst maintaining maximum security for all residents.



DEVICE COMPATIBILITY

Manage the SimpleKey Web system from any device, including a computer, tablet, or smartphone.



MOVING TO SIMPLEKEY WEB

The transition to SimpleKey Web could not be simpler. We can often take your existing access control database and import seamlessly to the new system. In many cases we can also use your existing third party readers, subject to a site survey.



UNLIMITED UPDATES

Your SimpleKey hardware will receive unlimited firmware updates for the duration of your subscription.



CUSTOMISATION WITH SIMPLEKEY WEB

CONFIGURATION

Within the framework of SimpleKey Web your blocks can be configured to meet the requirements of your site, so you have a solution that works for you.

BESPOKE REPORTING

Contact our customer services department with your exact requirements.

SIMPLEKEY WEB: SYSTEM MANAGEMENT MADE EASY

FOB ADMINISTRATION

Fobs can be simply and quickly added or deleted from any web enabled device.

MONITORED DROP KEY SWITCH

Ensuring emergency services can gain entry and misuse can be monitored.

RELEASE DOORS REMOTELY

Open doors from any web enabled device.

MANAGE USERS

Simplify system administration by organising users into housing blocks/estates/user groups so that they may be controlled collectively.

INTUITIVE USER INTERFACE

Universal Search Bar allows the intuitive management of resident and staff/contractor fobs. Fob Usage Reports includes custom, excessive, unused and expired.

MAPPING

Block locations and addresses are displayed on a drop-down menu, providing a graphical overview of your system.

YOUR DATA IS SAFE WITH SIMPLEKEY WEB

HIGHLY SECURE INFRASTRUCTURE

Connections to our cloud storage providers, Amazon Web Servers, are encrypted to the highest levels with government approved 256-bit key technology, ensuring your data remains secure.

SYSTEM RELIABILITY

The capabilities of our servers ensure you experience a Monthly Uptime of 99.9%.

SERVER SCALABILITY

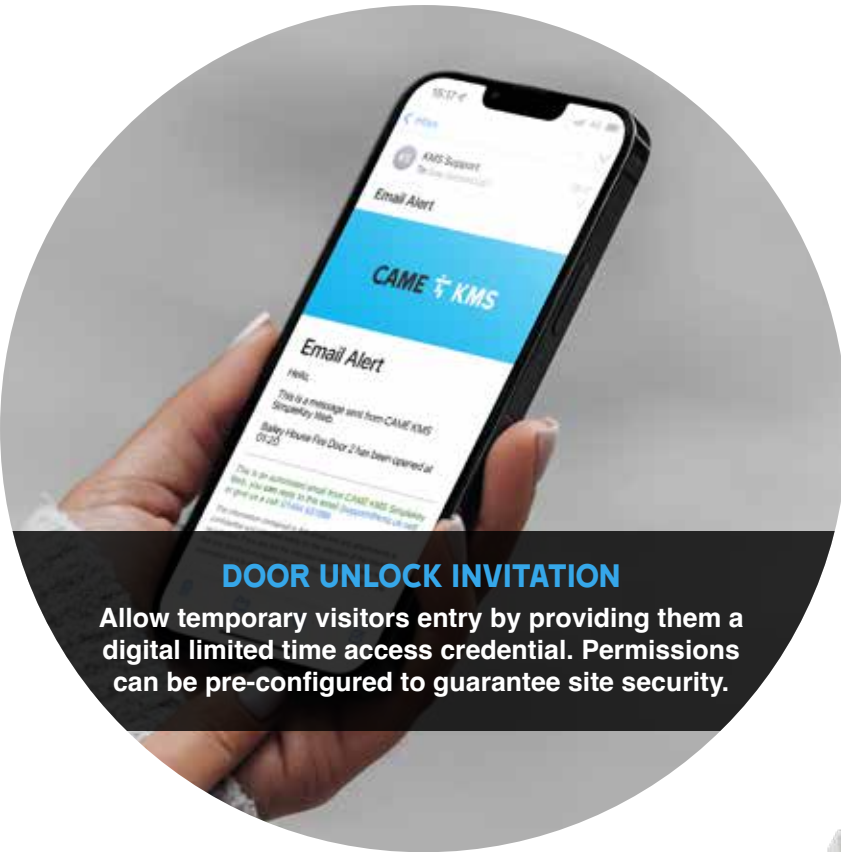
SimpleKey Web's scalability is not compromised since CAME KMS ensures that servers and load balancers work in unison to optimise system performance.

AUTOMATIC SYNCHRONISATION

Our servers are synchronised to provide automated backups and fail overs, ensuring that system events are not lost during network outages.

DATA PROTECTION LICENCE

CAME KMS ensures that all data is kept confidential, secure and encrypted so that data protection laws are enforced.



DOOR UNLOCK INVITATION

Allow temporary visitors entry by providing them a digital limited time access credential. Permissions can be pre-configured to guarantee site security.

SYSTEM ALERTS

Emails automatically generated for alerts like door left or forced open.

SCHEDULED REPORTING

Configure SimpleKey Web to generate reports automatically and distribute them to predefined individuals.

APEX INTEGRATION

Starting from February 2023, SimpleKey Web can be fully integrated fully with the CAME Entrotec Apex door entry system, to provide an advanced solution to exceed all your project requirements. For further information please contact a member of our Business Development Management team who will be happy to talk through the additional services.

DIGITAL NOTICE BOARDS

Your Digital Notice Boards and Controllers can easily be programmed to display messages, newfeeds, images and RSS feeds.



SCAN TO SEE THE BROCHURE



LIFT CONTROL & MUCH MORE

Additional functionality such as lift control, door monitoring & integration with fire & safety systems can easily be incorporated.



MAKING YOUR LIFE EASIER

Our expert team delivers a service unlike any other



SALES SUPPORT

Your first point of contact will be your personal business development manager who will guide you through the initial steps needed to determine which system will suit your needs the best.

FREE STOCK SURVEYS

Business account managers will be at your disposal for assistance with system usage and help you fully optimise the impressive feature set thanks to our free stock surveys. Adding system upgrades could not be easier.

UNDERSTANDING THE SITE SPECIFICATION

Our sales teams are among the very best. Their vast experience allows them to understand site specifications and offer tailored advice, support, and system recommendations based on development requirements.

DELIVERY TIMES

Using trusted logical companies we ensure a dependable and consistent delivery service. Contact the team to receive an updated delivery date.

TRAINING ON SIMPLEKEY WEB

Contact the team to receive remote training to unlock the greatest SimpleKey Web features and maximise its full potential.

ONSITE ASSISTANCE

Your business development manager will be on hand to lead you through any issues should it be required.



INSTALL ASSISTANCE FROM START TO FINISH

Exemplary guidance to ensure your nominated installer is fully supported



TECHNICAL SUPPORT

We're here to ensure that the installation process is as smooth as it can be, guiding the installation team through the setup from start to finish.

SIMPLEKEY WEB COMMISSIONING

Specialists will assist you with system commissioning to guarantee that you get the most out of SimpleKey Web.

SYSTEM COMMISSIONING

All system hardware is pre-built, pre-programmed, and pre-tested prior to dispatch so once set up is complete, users can instantly maximise the full potential of the cloud-based access control solution.

CHECK SIGNAL STRENGTH

Technical teams can monitor signal strength to ensure your SimpleKey Web connection is maximised and maintained.

DOWNLOAD EXISTING FOBS

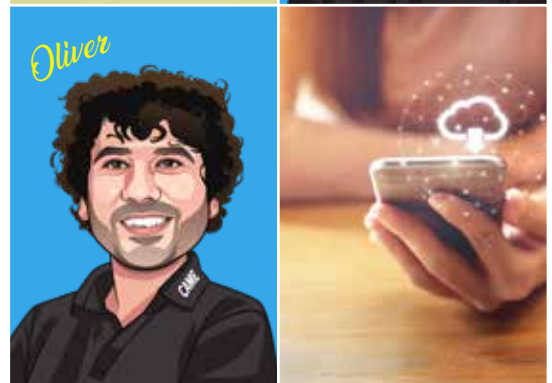
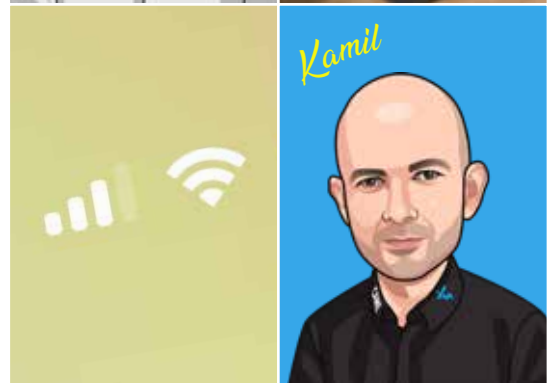
If you're migrating from another system to our industry-leading SimpleKey Web platform, we can merge your old fob information so that third-party fobs continue to work, saving you time and reducing system downtime.

PRE-HANDOVER

All fobs are delivered to site pre-programmed and clearly labelled. Instantly pass these onto your residents and eliminate the usual hassle involved with moving into a new development.

ADVANCED SYSTEM SETUP

Let our technical team tailor the system to your needs. Even after the installation we can continue to make remote system changes to ensure the access control solution is optimised for your development.



POST HANDOVER SUPPORT

Dedicated customer support throughout the term of your contract



WE'RE HERE FROM THE MOMENT THE SYSTEM IS HANDED OVER TO GIVE YOU THE DAY TO DAY SYSTEM SUPPORT YOU NEED

Our customer care line is available 8 hours a day, 5 days a week, post installation. We are here to help with all of your queries, including:

ADDING AND REMOVING USERS

Allow us to assist you in adding and removing users to the SimpleKey Web eco-system. Whether they are new employees or old residents, we can set up or amend their profile accordingly.

NEW STAFF INDUCTIONS

When new team members join, schedule them for induction training so that they understand the fundamentals of SimpleKey Web administration.

FOB ADMINISTRATION

Not sure how to add, remove or alter access fobs? Our team is available to assist and guide you through the most efficient process.

CREATING GROUPS

Place individuals into groups so they can be managed more easily. For example, create a group for office staff who all have the same access credentials. Let us show you how!

REMOTE SYSTEM CHECKS

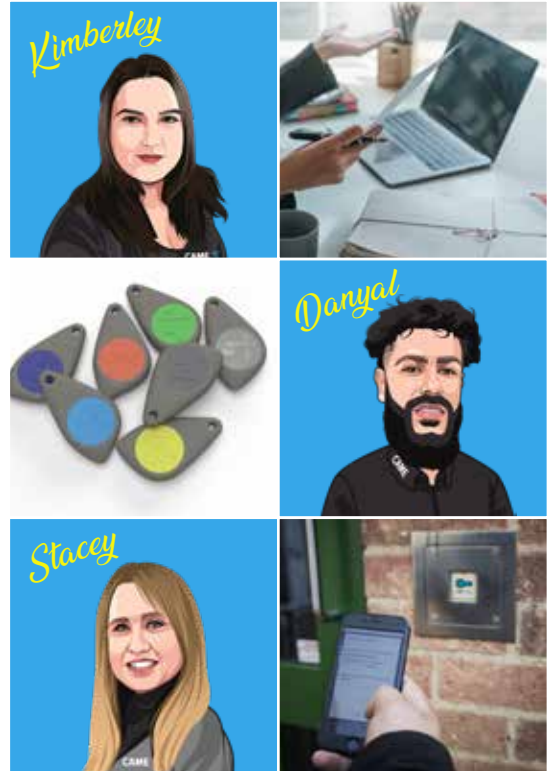
We can make system changes remotely so contact the team if you think something isn't right. However, with over 30 years experience often we proactively detect the problem before you can even encounter them.

UPDATE DOOR UNLOCK TIMES

Allow our team to assist you in optimising your system by programming doors to unlock automatically at certain times of day to improve overall pedestrian flow.

REPORTING SUPPORT

Our experts can help generate reports so you can gain a valuable system utilisation overview. We can prepare advance reports on your behalf if you want more complex information.



3 WAYS YOU CAN TAKE ADVANTAGE OF OUR CUSTOMER SUPPORT...

1

Call us on
01494 531099

2

Email us at
ckuk.info@came.com

3

To arrange a remote session scan the QR code and complete the form



A FEW OF THE THINGS THAT WE CAN HELP YOU WITH...



HOW WE CAN HELP YOU

Assistance direct from the manufacturer



There may be rare occasions when even the best installer can't solve a system issue. If this happens, CAME KMS is always on hand to provide assistance to ensure the upkeep of your system

CAME KMS sales support advisors receive a lot of requests for assistance in a number of different areas. Here are just a few examples, along with an outline of the help that the end user can expect.

I've activated a fob but it's not working?

No problem, firstly let us see if the fob has been correctly activated and acknowledged by the controllers on site. If it hasn't, we may need to get an engineer on site to help resolve the issue.

I'm trying to log in to Simple Key Web but having issues

First of all, we need to check you have the correct URL for your site and confirm that the username and password are correct. If these are fine, we can always resend the welcome email to ensure you get logged in as soon as possible.

How do I setup/manage a Group?

This is one of the more challenging tasks on SimpleKey Web. I can either walk you through the process step by step over the phone if you are comfortable with this, or alternatively we can arrange a remote session where we can walk through the process on screen? The choice is yours.

How do I run a report?

We have a dedicated area in SKW that has several pre-configured reports installed to make it simple for you to run, I can guide you to that area and we can see if the standard report is available. If it's not available, we can help to create the custom report on your behalf and add it to your platform.

COMPREHENSIVE SYSTEM TRAINING

HEAD ONLINE TO BOOK YOUR TRAINING TODAY

CAME KMS is committed to delivering FREE training and development to all customers as part of the excellent services we provide throughout project development.

Register your team for our FREE in-person or virtual training courses to fully grasp the possibilities of the SimpleKey Web Platform.



SCAN TO BOOK YOUR TRAINING



CASE STUDY:

Cadwyn Housing Association, Cardiff



The system that is in place and the experience that we have had has only had benefits to the organisation and our tenants. CAME KMS are extremely responsive and will be able to tailor a solution to your needs. The key features we [Cadwyn Housing] have experienced from SimpleKey Web such as the flexibility, simplicity, and remote access are things that can benefit any organisation.

PAUL FLEMING

NEW PROJECT CO-ORDINATOR - CADWYN HOUSING ASSOCIATION

BACKGROUND

Cadwyn Housing Association is a social housing provider in Cardiff with numerous locations across the city. They take pride in providing high-quality, well-managed, and maintained homes that are safe, comfortable, and energy-efficient.

Continuously prioritising resident safety, Cadwyn Housing explored the possibilities to optimise site security. With a number of developments in the pipeline, Cadwyn committed to installing CAME KMS's access control system (SimpleKey Web) across the first phase of developments, The Wharf and Clarence House, due to the cloud based features and security improvements.

PROJECT REQUIREMENTS

There were several site-specific needs, which meant that CAME KMS had to adapt the access control system delivered, since The Wharf was a modern new build development and Clarence House was a retro-fit renovation project.

Cadwyn Housing were keen to prioritise resident safety, therefore the solution deployed had to fulfil all current Secure By Design regulations.

It was critical to manage resident access throughout each site since there are locations within each building that should only be accessible to specialists and contractors.

Furthermore, Cadwyn Housing were eager to create a more efficient method of direct communication with tenants. Due to the number of locations in Cardiff, a remote method of distributing messages would be incredibly beneficial.

SOLUTION

CAME KMS's cloud-based access control system, SimpleKey Web, offers excellent tailoring and flexibility for a range of installations. The solutions for The Wharf and Clarence House were adapted to suit specific site requirements.

Cadwyn Housing valued SimpleKey Web's cloud-based nature since it would allow them to manage locations remotely,

removing the need for an onsite concierge team to monitor specific sites thus considerably reducing staffing costs.

The Wharf

SimpleKey Web successfully controls access across this new build development, The Wharf, ensuring the building remains secure and residents remain safe.

Key fobs are configured specifically to grant individuals access to their block, floor, and apartment. As a result, key fobs will only allow residents access to areas of the building where they are permitted, increasing site security.

Proximity readers are installed near the doors of limited access points, such as the Electric Meter room, so only staff or contractors with their assigned fob can enter these areas.

Cadwyn Homes added a Digital Notice Board to the entrance area. Another cost-effective solution, that allows them to immediately share messages about maintenance or activities in the area.

Clarence House

Clarence House is another Cadwyn Housing development. In contrast to The Wharf, it is an old building refurbishment project

which will utilise the benefits of the industry leading cloud-based access control solution- SimpleKey Web.

The functionality of SimpleKey Web is identical to The Wharf which symbolises the systems versatility as it can be implemented in new builds or refurbishment projects.

RESULTS

The Wharf and Clarence House have been a huge success from both the management perspective from Cadwyn Housing, but also from a resident satisfaction and usability perspective.

Initially, Cadwyn Housing wanted to trial the SimpleKey Web solution on these two development for proof of concept testing, with the intention of implementing it into other developments across Cardiff in the future.

Since CAME KMS have delivered an industry leading access control solution, which is reinforced by the unmatched customer service support, Cadwyn Housing are currently planning the next phase of the project with the implementation of SimpleKey Web into both existing social housing developments but also new builds.



THE WHARF



CLARENCE HOUSE



WATCH THE VIDEO
SCAN THE QR CODE
TO SEE THE CASE STUDY
FOR YOURSELF



OUR BRANDS

CAME

A LEADING GROUP IN HOME & BUILDING AUTOMATION, WITH A BROAD RANGE OF INTEGRATED TECHNOLOGICAL SOLUTIONS FOR AUTOMATING RESIDENTIAL, PUBLIC AND URBAN SETTINGS.



CAME BPT

AN INTERNATIONALLY RENOWNED BRAND WHEN IT COMES TO PROJECTS INVOLVING TECHNOLOGY FOR VIDEO INTERCOM, TEMPERATURE CONTROL AND SECURITY SYSTEMS.



CAME ÖZAK

A BRAND SPECIALISED IN VEHICLE AND PEDESTRIAN ACCESS CONTROL.



CAME URBACO

AN INTERNATIONALLY LEADING BRAND OF INTEGRATED ACCESS CONTROL SYSTEMS, PERIMETER SECURITY, URBAN PLANNING AND AUTOMATED TRAFFIC-FLOW CONTROL.



CAME PARKARE

A BRAND SPECIALISED IN THE AUTOMATIC PARKING AND PARKING METER SEGMENT, PROVIDING SOLUTIONS THAT MEET MARKET NEEDS AND SUSTAINABLE MOBILITY.



CAME GO

A BRAND SPECIALISED IN DESIGNING AND MANUFACTURING GARAGE DOORS AND SECTIONAL DOORS, FOR RESIDENTIAL AND INDUSTRIAL SETTINGS, FEATURING MANUAL AND AUTOMATED OPERATION SYSTEMS.



CAME KMS

A SPECIALIST SUPPLIER OF ACCESS CONTROL EQUIPMENT FOR THE LOCAL AUTHORITY SECTOR.



CAME ENTROTEC

A MARKET LEADER IN ACCESS CONTROL AND VIDEO DOOR ENTRY SYSTEMS.





CAME  KMS

SEE SIMPLEKEY WEB IN ACTION FOR YOURSELF

SIMPLY SCAN THE QR CODE BELOW



For an online walkthrough by our business development manager, visit:

www.came.com/kms/skwdemo
or scan the QR code below:



**ANY FURTHER QUESTIONS?
OUR TEAM ARE ALWAYS HAPPY TO HELP...**



If you have any further questions please get in touch to speak to your area sales manager.

Tel: 01494 531099
Email: ckuk.info@came.com
Web: came.com/kms



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